



# APPSAFE

Maximize your Microsoft investment



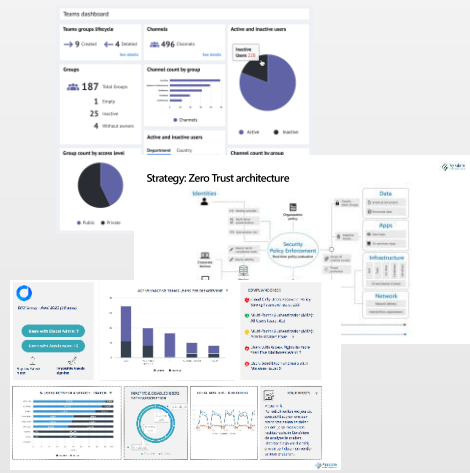
*Our permanent improvement program enables your organization to maximize the value of your Microsoft investments. Our service leverages great insights, 360° control and 1-2-3 management through the CoreView SAAS platform with relevant expertise and business knowledge to drive your modern workplace.*

## Modern service and support for your IT teams

Customers enhance their IT Operations with AppSafe to receive valuable and systematic feedback to control, to monitor and to streamline Microsoft cloud workloads. Today's priorities focus on governance, security and automation. Our external advice and support based on Microsoft's principles like zero-trust security or Enterprise Foundation realize in no time return on investment. This is about modern IT-coaching.

## Key capabilities of AppSafe:

- Great value for Microsoft 365
- Self-service with assistance
- 360° view on Microsoft tenant
- Online alert and monitoring system
- Customized support and helpdesk
- In-depth licensing advice
- SAAS platform to drive governance, security, management and adoption



Modernize Your Platform

Protect Your Workplace

Transform Your Business

## AppSafe

### Prerequisites

Office 365  
Microsoft 365

### Deliverables

Advanced Licensing, Governance & Compliance, Automation Validation

- Onboarding call & program planning
- Setup and activation of CoreView portal
- Kick Off Call
- Virtual tour and demo of core features of the management portal
- Healthcheck Assessment
- Analysis and reporting
- Best practices and recommendations
- Monitoring and alerting cloud security KPIs
- Optimizing Microsoft Secure Score
- Control and customized audits/assessments
- Knowledge sharing (best practices and templates)
- Microsoft expert licensing advice
- Remote support desk for CoreView related questions
- On-demand interventions (pricing not included)
- Active follow up and monitoring
- CoreView templates and dashboard
- Permanent improvement plan (workshop)
- DPO Sync
- Original Appdate Support
- Unified Appdate Support (incl. CoreView premium hrs)

\*some deliverables are only available in AppSafe Pro or SecApps or should be purchased as add-on

MANAGED